

## Free Call System Instructions

Calling a TravelSIM from Australia can be expensive depending on which telecommunications company and plan the person is calling from.

Whilst overall it still works out cheaper because TravelSIM users are not paying such high rates to receive calls, we decided to implement an even better system.

The Free Call system is meant for situations when the TravelSIM user knows the person calling and wants the best solution for both outbound and inbound calls.

### **Instructions**

Instead of dialling the TravelSIM phone number directly, users dial

**1800 424 087**

The user will be prompted to enter the TravelSIM number they wish to call.  
(eg. 37253211111).

The call will then be placed through to the TravelSIM number.

### **IMPORTANT! Call Charging Information**

While it is 100% free for the caller, the TravelSIM user will incur a charge of \$0.35c/min to receive the call.

So in a country where it is free to receive calls with TravelSIM, a call from the Free Call system will cost the TravelSIM user \$0.35/minute.

In a country where there is a charge to receive the call, \$0.35/minute is added to this charge.